



CENTRE USER MANUAL 2024

1. Care of Surface

(a) The following items are prohibited from the turf:

- (i) Cigarettes, cigars and pipes
 - (ii) Chewing gum or lollies
 - (iii) All foodstuffs
 - (iv) All drinks other than water/sports drinks
 - (v) Drinking glasses and cans
 - (vi) Bobby pins or any loose metal hair accessories that have the potential to fall out during a game
 - (vii) Earrings (unless taped)
 - (viii) High heeled or Stiletto shoes
 - (ix) Hard protective guards for knees and elbows
 - (x) Hard plastic soled shoes or boots with either cleats or sprigs. Boots/Shoes with leather or metal screw sprigs.
- (b) The surface is not to be marked in any way.
- (c) All balls, domes, etc shall be clean of all foreign matter before being used on the artificial surface.
- (d) The surface must be cleaned of all foreign material after each use.
- (e) Spitting on the surface is not permitted.

2. Surface Footwear

All footwear must be cleaned of exterior rubbish (stones, dirt, mud, grass etc.) before entry to the surface. Players and officials are only permitted to wear suitable footwear as listed below:

Suitable/Acceptable Footwear

- ✓ Rubber soled multi stop or cleated shoes or boots
- ✓ Moulded rubber sprigs provided there is a minimum of fifteen (15) sprigs per shoe. Sprigs must not protrude more than 7mm from the sole and must have a smooth dome shape without any sharp edges.
- ✓ Runners, tennis shoes, basket ball boots, gym boots.

Unsuitable/Unacceptable Footwear

- ☒ Hard plastic soled shoes or boots with either cleats or sprigs
- ☒ Boots/shoes with leather, metal or screw in sprigs
- ☒ Shoes with sharp objects such as buckles (must be covered to be acceptable)

3. First Aid

- The first aid room may be available for use of all RHC hirers, however the hirer is responsible for the provision of a qualified first aid attendant. The hirer is responsible for all first aid administered.
- All RHC hirers need to supply their own ice.
- Any individual that sustains a bleeding injury shall move or be moved from the turf as soon as possible. Any blood stains on the turf need to be doused in water and reported to RHC for further cleaning. Playing or training persons shall not take the field with bleeding wounds or wounds that are not adequately covered. Severely (fresh) blood contaminated clothing is not to be worn on the turf.

4. Grounds

- No smoking or vaping rules apply at RHC as per Government legislation.
- No dogs are not permitted inside RHC grounds and facilities.
- Jumping over fences is not permitted.
- Persons playing or training must enter and leave the fields at official entry points only.
- No alcohol is permitted to be brought into the grounds and facility.
- Please ensure our grounds are left clean and tidy after use. This includes placing all rubbish in bins and leaving tables and chairs as you found them.

5. Lighting

- Lighting is only to be used after 6pm (November – March) and after 5pm (April to November).
- As soon as the last game/training session is completed the lights must be turned off. It is the responsibility of the hirer to ensure the lights are turned off. Please ensure the knob is turned to the “off” switch. If the lights are left on the hirer may incur an additional electricity charge to cover our costs.

6. Players Dugouts

- Entry restrictions apply to the player dugouts. Except as advised by technical officers or RHC management only players, coaches, managers and medical staff may enter.
- Arriving teams cannot enter the dugouts until the departing teams have left.
- As a safety requirement, all persons must remain in the confines of the dugout area during fixtures.
- Jumping over the dugout wall to access the field is not permitted. Turf access is only via the designated entrance.
- As teams leave the dugout area, please ensure it is left in a clean and tidy condition.

7. Technical Bench

- The technical bench will not be made available to the hirer unless officials/persons responsible for the Technical Bench from the hirer accept responsibility for that person.
- Please ensure the Technical Bench is locked before you leave and the key is returned to the Canteen.

8. Watering of the Turf

The surface at Redcliffe requires watering for effective use. Refer to Watering Instructional Manual located in Technical Bench room.

9. Canteen

- The Canteen at the turf will, where possible, be open for all hockey fixtures.
- The canteen is a licensed area and all patrons will be required to adhere to licensing regulations.

10. Cancellations of Booking

Cancellations must be in writing and forwarded to redbookings@hotmail.com

Cancellations will be charged as follows:

- At least 48 hours' notice given prior to booking date - no charge
- Less than 48 hours but more than 24 hours notice given prior to booking date - 50%
- Less than 24 hours notice given prior to booking date - full charge

